

IN THE CLAIMS:

Claim 1 (currently amended): A method for offering specific customer information service to specific customers timely over a communication network according to the changes in daily living circumstances of said customers staying or living in dwelling house[[,]] or office building ~~or the like~~, said method comprising of the steps of[[;]]:

monitoring at a dwelling management server equipped in said dwelling house[[,]] or office building ~~and the like~~, monitoring attribute information on living facilities and equipment used in said dwelling houses[[,]] or office buildings ~~or the like~~,

automatically sending immediately from said dwelling management server said monitoring attribute information to a service server equipped on said communication network when there occurs change in monitoring attribute information ~~and sending~~ or at specific time intervals said monitoring information ~~to said service server~~ when there is no change in monitoring attribute information, said dwelling management server being connected to a ~~two-way communicable~~ said communication network and an information communication network connected to said living facilities and equipment, by way of two-way communication and

~~receiving at said service server said monitoring information and selecting service information to be supplied in reply to the received monitoring information from among different kinds of service information prepared in advance and sending back said service information to said dwelling management server as visual display information~~

storing and analyzing at said service server said attribute information sent from said dwelling management server, and sending back as visual display information after analyzing said attribute information to said dwelling management server introduction information on products or services selected from information prepared in advance, in reply to the received attribute information.

Claim 2 (cancelled).

Claim 3 (cancelled).

Claim 4 (currently amended): A system of offering customer information service to specific customers timely over a communication network according to the changes in daily living circumstances of said customers staying or living in office buildings[[,]] or dwelling houses, ~~or the like~~, said system comprising:

a dwelling management server in said dwelling houses or office buildings for monitoring attribute information on living facilities and equipment used in the dwelling house~~[[,]]~~ or office buildings or the like, which is connected to said communication network by way of a two-way ~~communicable~~ communication network and

a service server equipped on said communication network for ~~offering~~ providing said customer information service to said customers ~~through said dwelling management server~~,

wherein said dwelling management server is connected to ~~[[said]]~~ an indoor communication network to which living facilities and equipment used in the dwelling house are connected, and constantly ~~watches monitoring~~ monitors said attribute information on said living facilities and equipment ~~connected to said network~~ and sends ~~monitoring~~ said attribute information to said service server immediately when there occurs a change in ~~monitoring~~ attribute information and at specific time intervals when there is no change in ~~monitoring~~ attribute information, and

wherein said service server ~~selects service information to be supplied in reply to the received monitoring information from among different kinds of service information prepared in advance on receiving said monitoring information, and sends back said service information to said dwelling management server as visual display information~~ stores and analyzes said attribute information sent from said dwelling management server, and sends back as visual display information to said dwelling management server introduction information on product or service selected from information prepared in advance in reply to the received attribute information.

Claim 5 (cancelled).

Claim 6 (cancelled).

Claim 7 (currently amended): The system of claim 4, wherein said dwelling management server is a multi-functional communication terminal unit with ~~function of displaying~~ a request receiving screen on which requests and inquiries from office building or dwelling house occupant ~~[[is]]~~ are displayed ~~for acceptance of them~~, and wherein said service server analyzes said inquiry and request information received from said multi-functional communication terminal unit and ~~selects the most appropriate advice information out of different kinds of advice information prepared in advance for said request information and sends the same back to said multi-functional communication terminal unit as visual information~~ through said request receiving

screen and sends back as visual information most appropriate advice information selected from various advices prepared in advance to said multi-functional communication terminal unit.

Claim 8 (currently amended): The system of ~~claim 6~~ claims 4 or 7, wherein said living facilities and equipment include an emergency calling device, wherein said service server further comprises a users' management data base where location information such as addresses~~[[,]]~~ or telephone numbers or the like of the dwelling management servers house is stored and, wherein said service server reports an emergency signal to public organs selected from the group consisting of such as the fire station stations and police station stations, together with ~~information specifying location information of the address and telephone number of the office building, dwelling house or the like from which emergency calling signals have been set in~~, referring to said users' management data base, on receiving said emergency calling signals signal.

Claim 9 (currently amended): The system of ~~any one of claim 4 to claim~~ or 7, wherein a center management server with the customer's use actual result data base is further equipped on said communication network, wherein said dwelling management server comprises means for collecting use actual result information on living facilities and equipment and sending ~~[[the]]~~ said actual result information to said center management server, and wherein said center management server analyzes said use actual result information and stores the analysis results in said use actual result data base, on receiving said use actual result data from said dwelling management server.

Claim 10 (currently amended): The system of claim 9, wherein said center management server further comprises means for executing a program prepared in advance to automatically prepare a market trend investigation report in a specific form, referring to said ~~usage record~~ use actual result data base as necessary and for sending said report thus prepared to other communication terminals of product manufactures ~~or the like~~ equipped on said communication network.

Claim 11 (currently amended): ~~[[A]]~~ The system of claim 4 or 7 wherein said dwelling management services is a multi-functional communication terminal unit of the network-adapted type comprising~~[[;]]~~:

a display screen where necessary information is displayed for remote control or two-way communication,

means, connected to an indoor network in which control signals are at least

transmitted to living facilities and equipment including electric appliances used in a dwelling house, for remote control of living facilities and equipment equipped in indoors and outdoors, said means further being connected to a power supply and information network from which electric power is supplied and through which control signals are transmitted to said living facilities and equipment, and

means for two-way communicating with ~~an information~~ a communication network such as comprising the Internet and said indoor communication network,

whereby said multi-functional communication terminal unit accesses a specific management server to send ~~specific~~ information on said dwelling house over said information network ~~[[when]]~~ and attribute information on living facilities and equipment connected to said power supply and said indoor communication network when said attribute information is renewed, or each time a specific period of time passes, while said multi-functional unit displays on said screen renewed introduction information including advertisement on products and services on receiving it from said specific management server.

Claim 12 (cancelled).

Claim 13 (currently amended): The ~~multi-functional communication terminal unit of system according to claim [[12]] 11,~~ wherein said power supply and information network comprises a power ~~distribution~~ information integration panel board, connected to ~~information~~ said communication network like such as the Internet and a power information ~~integration distribution panel~~ board supplying electric power within the dwelling house, and wherein said power ~~supply and information network controls~~ integration distribution panel supplies electric power to said living facilities and equipment in said dwelling house or said office building and further transmits and receives control signals ~~[[to]]~~ between said information integration distribution board and said living facilities and equipment ~~including electric appliances connected to~~ through a feed control line led out from said the power information integration distribution panel board.